

Welcome!

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Manager of Education and Audiology


Options for audio include computer speaker or dial-in
Phone Number: 02 8518 1923 Access Code: 801 914 146
For technical questions or log-in information please contact Dan Towns
Direct line: 02 8823 9005 Dan_towns@Starkey.com.au

Housekeeping


Webinar Experience

If not using speakers and you haven't already, please call into the call center number 02 8518 1923 and enter access code 801 914 146

Please be sure to keep microphones muted

If you have any questions, please type them in the chat box. You can view the chat box by clicking the chat bubble at the bottom of your screen 

If you have any technical issues, please contact Dan Towns at Dan_towns@starkey.com.au or call him direct at 02 8823 9005



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Endorsed Session

This Session is endorsed for ACAud, AudA and HAASA points

You must stay logged on for the full session

AudA members must complete a 10 questions quiz with a passing score of 70% as well as your CPD Reflections and Evaluations

ACAud, HAASA and NZAS members must complete the quiz to receive full points.




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Learning Objectives

Describe how to access the programming screens within the Inspire 2019.1 software

Explain how to navigate to and use the various fitting screens

Identify the advanced tools within the Inspire software




Webinar Learning Series

Back to the Basics
Tuesday 18 February 2020

Mastering Advanced Features
Tuesday 10 March 2020

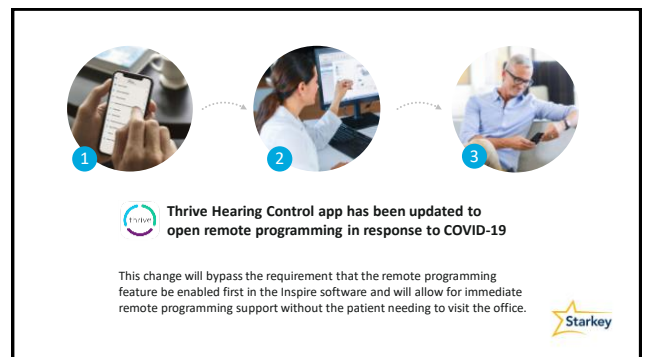
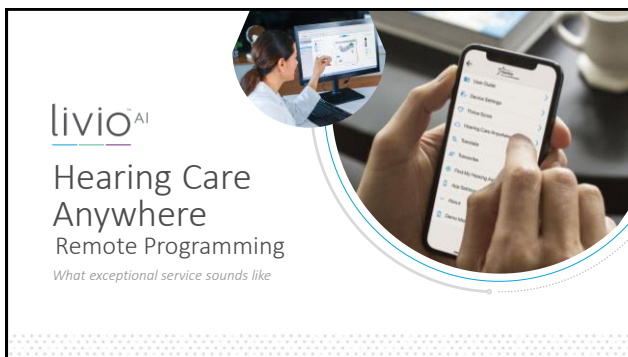
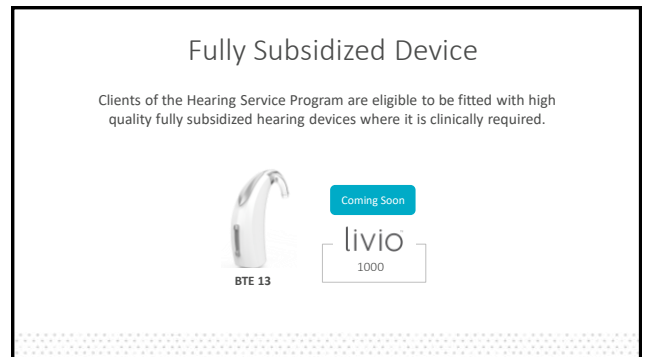
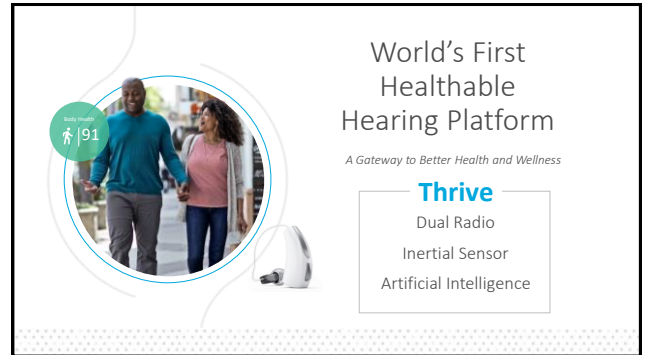
Bringing it all Together with Inspire 2019.1 Software
Tuesday 7 April 2020

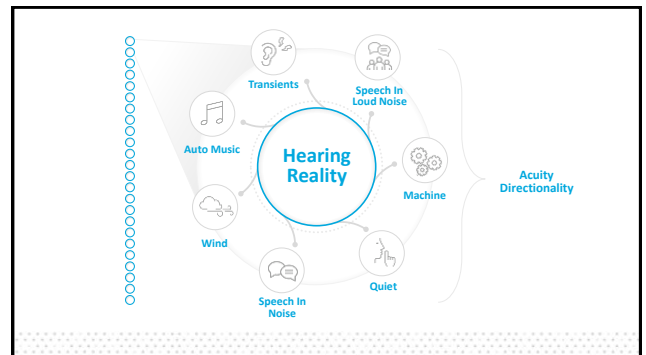
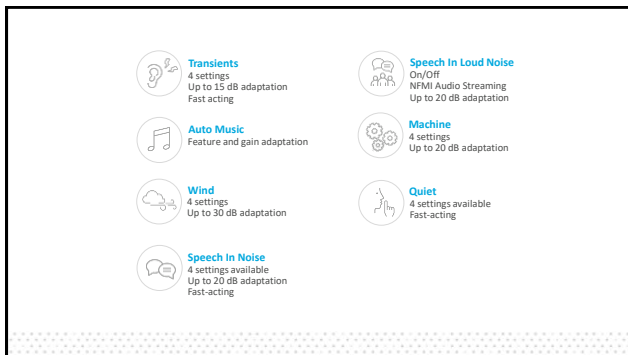
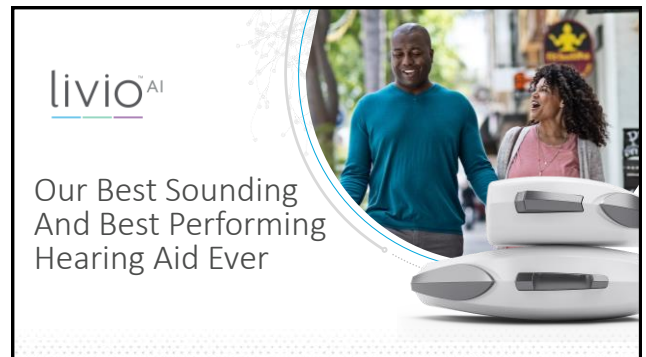
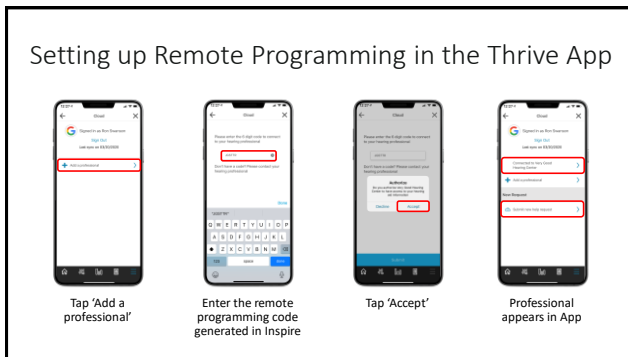
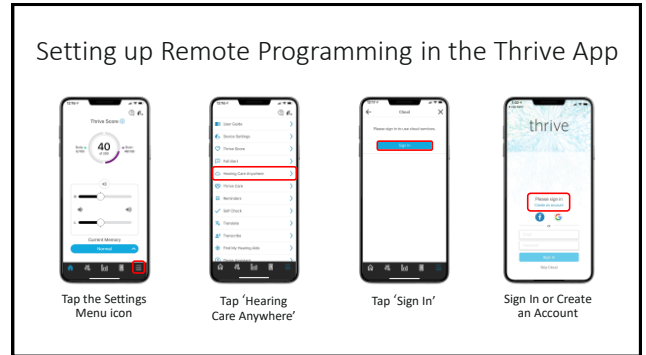
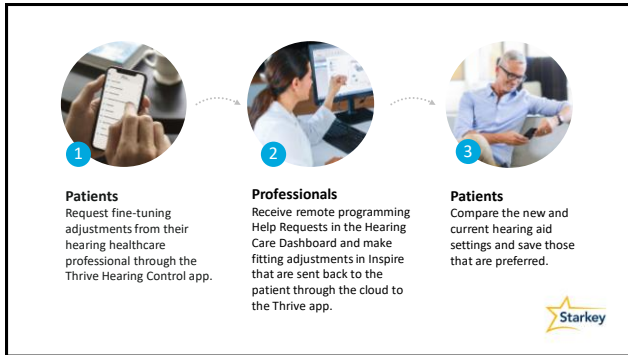


Bringing it all Together with Inspire 2019.1



Judy Grobstein, AuD-FAAA, MACAud
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100+
SOUND QUALITY
Patents

livio + livio^{AI}



Inspire^X
2019.1





Wireless Programming

Livio AI/Livio are Wireless only and can be programmed using either:




Proprietary 2.4 GHz Programmer
Formerly known as TruLink programmer




Universal 2.4 GHz
NoahLink Programmer

* Hearing aids only in "read" mode for 3 minutes




Wireless Programming


Reset devices to put back into "read" mode



RIC 312




Micro RIC 312




BTE 13

Open and close battery door




Wireless Programming

Reset devices to put back into "read" mode



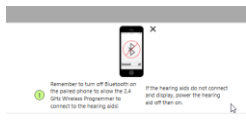
RIC R

Place in and out of charger



Wireless Programming

Remember to turn off Bluetooth on mobile device



Remember to turn off Bluetooth on the paired phone to allow the 2.4 GHz Wireless Programmer to connect to the hearing aid.

If the hearing aids do not connect and display, power the hearing aid off then on.

eSTAT: Starkey's Proprietary Fitting Formula

Emphasizes audibility for speech understanding

Developed for Starkey's proprietary compression architecture

Optimizes response modeling regardless of hearing aid style

Optimizes vent hearing aid interaction



Initial Fit Protocol

Initial Fit

LIVE AI 2400 • Right • **Stream** • Left • LIVE AI 2400

Experience with Amplification

☐ Minimal to no experience with amplification

☒ Experience with Starkey

☐ Experience with Other manufacturer

☐ Prefers Power fit

Next



Experience Manager



Inspire[®]X

2019.1

Live Walkthrough

Questions?



Your Starkey team – training & support



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Endorsement Points

ACAud Endorsed: 202006 (2 CEP points)

AudA Endorsed: CPD1920 049 (Category 1.2) (1 CPD point)

HAASA Endorsed: CPED2018-2020 (2020-005) (1.5 CPED points)



Thank You!



Judy Grobstein, AuD-FAAA, MACAud

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